

We are still open!!

At Poway Animal Hospital, the ongoing health and safety of our clients, their pets, and the dedicated team members that serve the community, is our top priority. We are committed to maintaining a clean and sanitary environment and adhere to a strict standard of protocols to achieve this.

As you have heard, the spread of COVID-19 is occurring in our region with cases in each state. To keep up to date, we are following guidelines for best practices from local, national, and international health authorities.

We will be taking additional measures to ensure that our veterinary hospital is cleaned and sanitized frequently, particularly the client facing areas such as our reception, waiting and treatment rooms. We are confident that continued vigilance and an increase in sanitary measures will help keep our work environment safe, and all those who are in it healthy. Please help us by using hand sanitizer available in the reception area. We have implemented a “curbside pickup” where you can call us when you get to our parking lot and we will come get your pet and return him/her after her visit or treatment. We will also bring your food or prescriptions to your car.

In addition, we ask that if you are feeling any symptoms such as a cough, fever, or difficulty breathing, to please call the clinic and reschedule your appointment or find an alternative way to bring your pet to our clinic so it can receive the treatment it needs. If you're practicing social distancing and want to limit your time in the hospital please let us know and arrangements can be made.

Note - currently there is limited evidence that pets can be infected with the virus and no evidence that they can be a source of infection to other animals or to humans. We encourage you to speak to one of our veterinarians or team members if you need more clarification on the issue. For up-to-date guidance on companion animals and COVID-19, please refer to the World Small Animal Veterinary Association at wsava.org.

We will continue to provide updates as more information and guidelines become available.

Sincerely,
Poway Animal Hospital

